

		16 September 2022	16 September 2022
<b>Procedure Statement</b>			
<b>Purpose</b>	<p>To describe the complaint procedure for enrolled UNSW students.</p> <p>This procedure applies to the following in respect of complaints made less than twelve months after the event giving rise to the complaint:</p> <ul style="list-style-type: none"> <li>all enrolled students and their activities undertaken within or with members of the UNSW Community.</li> <li>former students, students not currently enrolled and students previously enrolled, where the event forming the basis of the complaint occurred while they were a member of the UNSW Community.</li> <li>the University and its staff.</li> </ul> <p><b>This procedure does not apply to the following types of thesis</b></p>		

**Scope**

examination or other academic decisions for postgraduate research candidates (Students should seek advice from the Graduate Research School)

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